

## Wedding Cake Terms & Conditions

### Upon paying the non refundable deposit you agree to the following terms & conditions

In consideration of the mutual covenants herein contained and, intending to be bound hereby, the Client (as mentioned on the invoice) & the Baker – Flawless Cakes agrees as follows:

1. The Bakers obligation is to provide services hereunder is subject to the unavailability of the Baker as a result of being very sick, accident, acts of God, and other reasons beyond the Baker's control.
2. It is the client's duty to go over the Invoice/Receipt to check if all details & info supplied are correct as we use the Invoice/Receipt to work with the order along with the image sent.
3. **ADDRESS FOR THE DELIVERY:** *If applicable*  
On the invoice and receipt
4. **TIME FOR DELIVERY :** *If applicable*  
On the invoice and receipt
5. **DATE FOR THE FUNCTION:**  
On the invoice and receipt
6. **CONTACT DETAILS FOR CAKE:**  
On the invoice and receipt
7. **DEPOSIT / PAYMENT:**
  - A non refundable deposit is required to confirm the order for the function within 7 days of the invoice issued via eft/deposit.
  - The balance is due 1 week prior to your function via eft / deposit.
  - A screenshot or proof of payment is to be emailed once done.
8. **GENERAL:**
  - All wedding cakes need to be confirmed 1 month in advance or sooner.
  - All late orders may attract a late order fee of R500 depending on the styling of the cake.
  - All 3D Figurines required for a cake topper needs to be confirmed 6 – 8 weeks before the date of the function which are charged for separately and accordingly.
  - If any cakes are confirmed last minute, Flawless Cakes Baker will not be held responsible for not getting the right colour fondant, gel colours for buttercream, ribbon or any décor. The Baker will use whatever is closest & the décor may be substituted as artificial as it is a last minute order. (Eg. Roses for décor)
  - All cakes that are collected: Pictures of the cakes are taken out before leaving our premises. Once the cake leaves our premises, Flawless Cakes will not be held responsible for any damage to the cake due to negligence in transporting of the cake. An additional cost for repairing the cake will apply.
  - All cakes need to be collected on time as we have other services that we render & deliveries to attend to. 30 minutes grace time will be allocated for collection of cakes.
  - Please ensure that the venue has a stable cake table (especially for cake stand cakes) arranged (setup) with a knife (additional cost from Flawless Cakes) so we can setup the cake on time. Images of the cake will be taken out before leaving the premises. Flawless Cakes will not be responsible to any damage on the cake once we leave if the décor or caterers are delayed and are still setting up around once we leave.

- All wedding cakes images that are sent for quoting which are not done by Flawless Cakes will be done as close as possible.
- Any mould or stencil working will be done similar if the stencil or mould is not available.
- Any changes to the cake need to be done 1 month in advance before the function via email only. No changes thereafter.

9. **PHOTOGRAPHY:**

- Client agrees to full use of photographs taken out by the Baker – Flawless Cakes to be used on their website or social media (watsapp & facebook).

10. **CANCELLATION:**

- In the event you wish to cancel the Baker – Flawless Cakes services due to a death in the family the deposit will be held and used towards the new date.
- In the event you wish to cancel the Baker – Flawless Cakes services due to you finding a new Baker the deposit will be non refundable and can be used towards other services we offer.

**NOTE:**

- Please pay the deposit only as stipulated.
- Should you wish to pay for the services in full it will be entirely at your own risk.
- Once the deposit has been paid, he/she has read, understood & agreed to the Terms and Conditions of Flawless Cakes.